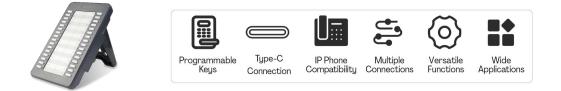


# SWP-DSS32

# 32-Key Expansion Station

- 32 Programmable Keys with Dual-Color LED
- Type-C Connection to Compatible IP Phones
- Supports Cascading Up to 3 Units (96 Keys Total)
- Enables Speed Dial, BLF, and Call Pickup
- Seamless Integration with IP PBX Systems
- Ideal for Receptionists, Assistants, and Call Centers

The SWP-DSS32 Expansion Module significantly enhances the functionality and scalability of compatible IP phones. Featuring 32 programmable keys with dual-color LED indicators, it connects via Type-C and supports cascading up to three units, offering a total of 96 keys. When integrated with an IP PBX system, each key can be configured for speed dial, BLF, or call pickup. Ideal for receptionists, administrative assistants, and call center agents, the SWP-DSS32 is designed for users who need efficient call monitoring and management.



### Key Features and Benefits

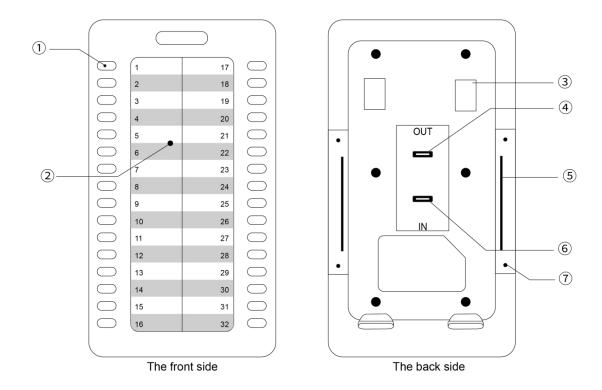
Enhanced Efficiency with One-Click Control

- 32 Programmable Keys: Supports custom functions like speed dial, BLF (line status monitoring), call pickup, quick conference start, and over 20 other customizable operations. Simplifies high-frequency tasks and boosts extension management efficiency by 60%.
- Two-Color LED Feedback: Red and green LEDs provide real-time status updates (idle, talking, ringing, busy) for each extension.
- 96-Key Expansion: Cascading up to 3 expansion stations via the Type-C port allows for a total of 96 keys, covering extensive extension monitoring needs—ideal for large call centers or multi-floor switchboard setups.

Plug-and-Play Deployment

- Quick Setup: Includes expansion unit, Type-C data cable, metal bracket, and fasteners, allowing for simple desktop or rack installation within 10 minutes.
- Seamless Integration: Works flawlessly with the Synway IP phones and integrates directly with the IP-PBX system, enabling advanced features like cross-platform call pickup and multi-party conferences.





Serial No.	Feature	Clarification
1	Programmable Keys	Can be used for speed dialing and function codes. BLF (Busy Line Detection): Red (talking),
		Flashing red (incoming call), Yellow-green (idle). Keys 1-16 (left), 17-32 (right).
2	Extension Table Jam	Provides user speed dial numbers and function keys setup for easy access.
3	Bracket Slot	Used to secure the extension table bracket.
4	OUT Port	Used to connect to the IN port of the downstream expansion unit.
5	Metal Fastener Slot	Insertion position for metal fasteners.
6	IN Port	Used to connect to the OUT port of a phone or expansion station.
7	Metal Screw Hole	Used for mounting metal fasteners.

# **Physical Specification:**

### Interface

- 32 programmable function keys
- Two-color LED light for status indication
- 32 customizable panel card slots
- Supports speed dial, call transfer, call waiting, answer, BLF, and DND
- Type-C interfaces: 1x IN, 1x OUT
- Maximum support for up to 3 units connected (96 keys total)
- Data management via Web page
- Powered exclusively by Type-C

- Operating temperature: 0~60° C
- Operating humidity: 10%~90%
- Dimensions: 174 x 100 x 35mm
- Weight: 0.25 kg

### Packing List

- 1x Expansion Station DSS-32
- 1x Type-C cable
- 1x Metal fastener (4 screws)
- 1x Bracket

# Connecting the Expansion to the Phone:

(1) Attach the expansion console to the phone using the metal fasteners and secure it with the provided mounting screws.

- (2) Install the bracket to stabilize the setup.
- (3) Connect one end of the Type-C cable to the IN port on the expansion console and the other end to the OUT port on the phone. Once the connection is made, you can use the phone's diagnostic function to ensure everything is set up correctly.

